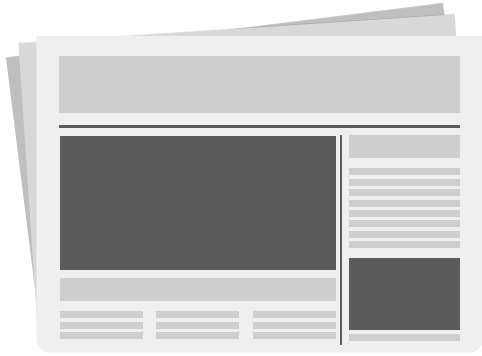
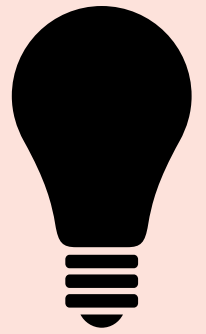


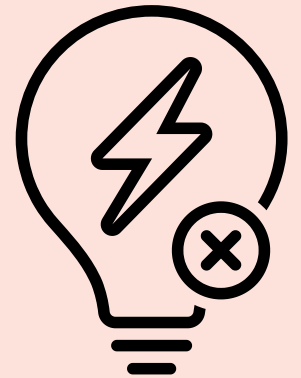
What's all this about blackouts?



If you've seen the news and are worried about blackouts, this information may help.

What is a blackout?

There are talks of turning off the power supply for short periods of time. This is called a controlled blackout. This would be done if there were worries that the country would not have enough power. It would help the power to last longer.



Will it happen?

Probably not. The industry are doing lots of things to make sure there is enough power.

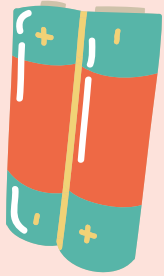


However nobody is able to promise that it won't happen.

How will it work?

You will be told the day before if you should expect a blackout. They will tell you when and for how long. It is likely to be for three hours.

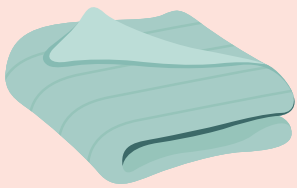




Can I prepare?

There is no need to panic but you might like to buy some useful things just in case. They could include:

- Batteries
- Torch
- Power bank to charge your mobile phone
- Food that you can eat without cooking
- Blankets to help keep warm



What if I have health problems that would get worse without power?

You can talk with your energy supplier about the priority service register. This means that they will work with you to make sure that you have the equipment and support you need.



MEMBER VOICE

KeyRing
... We're Life Changing

This document was written alongside KeyRing Member Voice representatives on 7th October 2022.